

# **ISO 9001:2015 AWARENESS TRAINING**

## Learning Outcome

- Awareness of ISO 9001:2015 Quality Management Systems (QMS) Requirements & establishing a QMS to meet them

## Target Group

Top Management, QMS Team, Department Managers, Supervisors.

## Duration

- 2 days

## Methodology

- Face-face physical sessions
- Online/Virtual sessions

# Course Schedule

TIME	Day 1	Day 2
0900 – 0930	Introduction & Ice Breaking	Refresh Day 1 (Principles & QMS PDCA Clause Outline)
0930 – 1030	<ul style="list-style-type: none"> <li>• Quality Management System 7 Principles</li> <li>• Certification Process</li> <li>• Clause 1 Scope</li> <li>• Clause 2 Normative References</li> <li>• Clause 3 Terms and Definitions</li> </ul>	<ul style="list-style-type: none"> <li>• Clause 6 Planning Workshop Establishing Risk Criteria</li> </ul>
1030 – 1045	Break	Break
1045 – 1230	<ul style="list-style-type: none"> <li>• Clause 4 Context of the organization               <ul style="list-style-type: none"> <li>✓ Workshop PDCA Layout of QMS</li> <li>✓ Workshop PDCA Improvement</li> <li>✓ Workshop SWOT (COTO)</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Clause 6 Planning Workshop Risk Analysis</li> </ul>
1230 – 1330	Lunch	Lunch
1330 – 1500	<ul style="list-style-type: none"> <li>• Clause 4 Context of the organization               <ul style="list-style-type: none"> <li>✓ Workshop Needs &amp; Expectations of Interested Parties</li> </ul> </li> <li>Workshop Business Map - Processes &amp; Interactions</li> </ul>	<ul style="list-style-type: none"> <li>• Clause 7 Support Exercise Identify Resources</li> </ul>
1500 – 1530	<ul style="list-style-type: none"> <li>• Clause 5 Leadership Workshop Establishing Quality Policy</li> </ul>	<ul style="list-style-type: none"> <li>• Clause 8 Operation Workshop Establish Processes (Turtle Diagram/Flow Chart/Table)</li> </ul>
1530 – 1545	Break	Break
1545 – 1645	<ul style="list-style-type: none"> <li>• Clause 5 Leadership Workshop Roles, Responsibilities &amp; Authorities</li> </ul>	<ul style="list-style-type: none"> <li>• Clause 9 Performance Evaluation Exercise monitoring and measurement resources</li> </ul>
1645 – 1700	Summary Day 1	<ul style="list-style-type: none"> <li>• Clause 10 Improvement Exercise Understanding Corrective Actions</li> </ul>
1700 – 1730	Q&A session	Q&A session

Schedule/Timing is subject to change according to the Participants Progress and Level of Knowledge.

## About Elite Indigo

Elite Indigo Consulting provides corporate training to the semiconductor and manufacturing industries. With a humble beginning of one founding member with passion and desire to share his 20 years of experiences in Smart Manufacturing for global manufacturing facilities, now, we have a strong and competent team of 20 members, all aligned with company mission, vision and core values.

## Our Mission

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*"Transform Data into Insights - Leap Forward"*

## Our Vision

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*Be a Global Trusted Advisor in the Areas of Skills Development, Consultancy & Software Solutions specialising in Semiconductor & Manufacturing industries.*

## Our Core Values

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